



## Company Quality Policy

Established in 1991, we manufacture EN61439-1 compliant Distribution Switchgear and Motor Control Centres for diverse industries such as Steel, Power Generation, Data Centres, Rail and General Manufacturing.

The Company has achieved an enviable reputation as a leader in the manufacture of electrical switchgear, motor control centres and programmable logic control (PLC) systems for a wide range of industries.

The management team has a continuing commitment to –

- Operating a Quality Management System that has gained BS EN ISO 9001:2015 registration through A UKAS approved certification body.
- Continually developing and improving the effectiveness of the Quality Management Systems.
- Ensuring that all personnel are competent/trained to a suitably high standard to ensure that they can work in accordance with business requirements and understand the importance of the Quality Policy and its principles, whilst operating in line with Quality Management Systems.
- Acknowledge 'Interested Parties' that are affected by the company's operation and understanding their needs to achieve their expectations.
- Determine the needs and expectations of Interested Parties that will become part of the companies 'compliance obligations' and fulfil the aim of achieving customer satisfaction.
- Communicating throughout the company the importance of meeting customer requirements and expectations whilst maintaining relevant statutory, regulatory and compliance obligations.
- Reviewing internal Audit and ensure the availability of resources required to achieve the expected outputs and result in an effective Quality Management System.
- Establish, communicate and support the Quality Policy and its Objectives.
- Set and review ongoing Quality Objectives.

The structure of the Quality Management System is defined within a Quality Manual.

See Tech Ltd complies with all relevant statutory, regulatory and compliance obligations and will continually monitor its performance to implement improvements where necessary.

We work closely with our customers to ensure that we understand their perception of the products and services which they receive.

The Quality Policy is regularly reviewed to ensure its continued suitability and is available to all members of staff and customers on request. Management review minutes, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibility as a means of communicating the effectiveness of the Quality Management Systems.

  
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Jane Hewes  
Managing Director  
January 2020

  
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Liam Marshall  
Operational Director  
January 2020

  
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Ryan Kealey  
Sales Director  
January 2020